

Acceptable Use Policy (AUP)

Document ID: VC-LEGAL-005 **Title:** Acceptable Use Policy (AUP) **Version:** 1.0-draft **Last updated:** 2026-05-15 **Publisher:** Algoshred Technologies Private Limited (Burdenoff Group) **Canonical location:** <https://burdenoff.com/contracts/vibecontrols/VC-LEGAL-005> **Burdenoff Group Contract Registry** — root at <https://burdenoff.com/contracts> (one subgroup per product). The contracts referenced in this document belong to the **VibeControls subgroup** at <https://burdenoff.com/contracts/vibecontrols/>. Every referenced contract is identified by its Document ID (VC - LEGAL - ### / VC - PRICING - ###) and incorporated by reference.

Status: TEMPLATE / DRAFT **Applies to:** anyone accessing the VibeControls Service, including Free, Hobby, Pro, Team, Enterprise, and trial users; partners; resellers; affiliates; Store publishers; and end users of Customer products that interact with VibeControls features.

This AUP is incorporated into the MSA and the website Terms. Violation may result in suspension or termination per MSA §4 and §8.

1. General

You must use VibeControls only for lawful purposes, in accordance with the MSA, applicable laws (including the **Information Technology Act, 2000**, the **Digital Personal Data Protection Act, 2023**, the **Indian Penal Code**, and equivalents in your jurisdiction), and the rights of others.

2. Prohibited content

You must not upload, store, generate, transmit or distribute content that:

- is unlawful, defamatory, fraudulent, obscene, child-sexual-abuse material, or content sexualising minors;
- infringes intellectual property rights, trade secrets, or rights of publicity / privacy;
- contains malware, ransomware, viruses, worms, exploits, or rootkits intended to damage third-party systems;
- contains exfiltrated or stolen credentials, including credential stuffing lists;
- consists of regulated personal data outside the scope of Annex 1 of the DPA (unless permitted under an Enterprise Order Form);
- targets or harasses any individual or group based on protected characteristics; or
- is otherwise illegal under Indian law or the law of the user's jurisdiction (e.g., content prohibited under the IT (Intermediary Guidelines and Digital Media Ethics Code) Rules 2021).

3. Prohibited activities

You must not use the Service to:

- attempt to gain unauthorised access to any system, account, or data (yours, Algoshred's, or a third party's);

- attack, probe, scan or test the vulnerability of any system or network without authorisation (security research on the Service is permitted only under Algoshred's responsible disclosure programme);
- circumvent any rate limit, plan limit, billing meter, licence check, watermark, audit log or content protection;
- access, copy, or use Service Generated Data or non-public Algoshred Confidential Information without authorisation;
- impersonate any person or entity, including misrepresenting your affiliation with Algoshred;
- send unsolicited bulk email, SMS, or messages ("spam") via integrations or webhooks (including violations of the **TRAI's UCC Regulations** and the U.S. CAN-SPAM Act / EU PECR);
- engage in cryptocurrency mining, distributed brute-force operations, anonymisation relays, or large-scale botnet command-and-control over the Service infrastructure;
- use the Service to facilitate or run high-risk activities where failure could cause death, personal injury, or severe environmental damage (e.g., life-support, nuclear, air traffic control), unless under a specifically negotiated Enterprise Order Form;
- use the Service in violation of export-control, sanctions, anti-bribery, anti-money-laundering, or trade laws.

4. Agents, sessions, SSH targets and tunnels

You must:

- only install the Agent on machines you own or are authorised to administer;
- not use Agents, sessions, SSH targets or tunnels to provide internet relay or anonymisation services to third parties;
- not chain Agents to act as a proxy network for traffic unrelated to legitimate VibeControls use;
- secure the credentials and OAuth keys configured into your Agents and tunnels.

5. AI features

When using AI features:

- you are responsible for the content of prompts and outputs;
- you must not submit content owned by third parties without authorisation;
- you must not use AI features to generate content that is illegal, harassing, deceptive, or violates the AUP;
- you must not attempt to extract Algoshred's prompts, system instructions or internal model behaviour for the purpose of reverse-engineering or building a competing service.

6. Plugins, marketplace and Store

If you publish to the VibeControls Store or operate plugins:

- you must comply with the Marketplace Terms;
- you must disclose what data your plugin accesses, what external systems it calls, and what permissions it needs;
- you must not include backdoors, hidden data collection, or undisclosed network calls;

- you must not impersonate Algoshred or other publishers, and must not infringe trademarks;
- you must respond to security reports about your plugin within reasonable timeframes.

7. Fair use of shared limits

Even where unlimited usage is offered (e.g., "Unlimited regular installs" on Team / Enterprise), use must be reasonable and in line with normal product workflows. Algoshred may apply fair-use throttling where consumption materially exceeds typical patterns and threatens platform stability or pricing integrity.

8. Vulnerability reporting

Good-faith security research is welcomed. Report vulnerabilities to security@burdenoff.com (PGP key on request — see Risks doc) with:

- a description of the issue;
- reproduction steps;
- the impact;
- any logs, screenshots, or proof-of-concept.

Do not access data beyond what is needed to demonstrate the issue, do not test denial-of-service against production, and give Algoshred a reasonable time to remediate before public disclosure.

9. Enforcement

Algoshred may, without limiting its other rights:

- investigate suspected violations and require Customer cooperation;
- remove content that violates the AUP;
- suspend or limit access (in whole or in part);
- terminate accounts for repeated or serious violations;
- report violations to law-enforcement authorities or other competent authorities where required;
- comply with court orders and regulator instructions (including under the **IT Act**, **DPDP Act**, **CrPC**, or equivalent).

Where feasible and lawful, Algoshred will provide notice before suspension or termination.

10. Updates

Algoshred may update this AUP from time to time. Material changes will be notified at least 30 days in advance; continued use after the effective date constitutes acceptance. For consumer Customers, statutory consumer protections under the Consumer Protection Act, 2019 are preserved.

Reference and incorporation

All Burdenoff Group contracts, addenda, exhibits, policies and registers referenced in this document are identified by their **Document ID** (B0FF-LEGAL-### or B0FF-PRICING-###) and are published at <https://burdenoff.com/contracts>. Each such referenced document is incorporated into this document by reference. The version of a referenced document that applies is the version published at <https://burdenoff.com/contracts> as at the Effective Date of the applicable Order Form (or, where no Order Form exists, the version current at the date of acceptance), unless an executed Order Form specifies a frozen version.