

VibeControls Order Form Template

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Order Form No.: [OF-YYYY-####] **Effective Date:** [YYYY-MM-DD]

Provider (Indian and other regional invoicing — via Razorpay):

- **Algoshred Technologies Private Limited** ("Algoshred")
- Registered office: "VISWAM", Plot No. 43, Veeramani Nagar, 2nd Cross Street, Nanmangalam, Chennai - 600117, Tamil Nadu, India
- CIN: U72900TN2022PTC156974 · PAN: AAXCA9689B · GSTIN: 33AAXCA9689B1Z3 · Udyam: UDYAM-TN-02-0215666
- Authorised Signatory: Vignesh T.V. (legal name: Tinnaneri Venkatanarayanan Vignesh), Founder, CEO & CTO
- Product website: <https://vibecontrols.com> · Company website: <https://algoshred.com>

Provider (international invoicing — via Stripe):

- **Algoshred Technologies Corp** ("Algoshred US"), incorporated in the State of Delaware, United States; EIN 35-2845680 — Algoshred's wholly-related US entity.

Group structure: Algoshred is part of the **Burdenoff Group**. **Burdenoff Consultancy Services Private Limited** acts as the Group's manpower house (employs all personnel in every role across the Group except the directors). Platform quotas and usage (shared storage, compute, infrastructure, observability) are shared across Burdenoff Group products subject to the security, isolation, and privacy commitments in the MSA, DPA and Security Exhibit.

Master Agreement: Master SaaS Agreement dated [____] (the "MSA") and incorporated Policies. Capitalised terms not defined here have the meaning in the MSA.

1. Customer details

Field	Value
Legal name	
Type of entity / registration no.	
Registered address	

Field	Value
Billing address (if different)	
GSTIN (Indian customers)	
PAN (Indian customers)	
VAT / Tax ID (non-India)	
TAN (if applicable)	
Primary contact (name, title, email)	
Billing contact (name, email)	
Security / DPO contact (name, email)	
Notices email	

2. Subscription

Field	Value
Plan	[Free / Hobby / Pro / Team / Enterprise / Dedicated Tenant / Self-Hosted]
Subscription Term start	YYYY-MM-DD
Subscription Term end	YYYY-MM-DD
Renewal	[Auto-renew for like term / No auto-renew]
Non-renewal notice period	[30 / 60 / 90] days
Currency	[USD / INR / other]
Billing frequency	[Monthly / Quarterly / Annual / Multi-year prepaid]
Payment terms	[Card on file / NET-30 / NET-45 / Prepaid]
Payment method	[Card / Bank transfer / Stripe / Razorpay / PO]
Invoicing entity	[Algoshred Technologies Private Limited via Razorpay (India / regional) / Algoshred Technologies Corp via Stripe (international)]

3. Entitlements

Item	Quantity / Limit	Overage handling
Paid seats		Block / overage rate \$___ per seat per month

Item	Quantity / Limit	Overage handling
Guest seats		
Workspaces		
Projects		
Agents		
Vibes		
Active sessions (pooled)		
SSH targets		
Tunnels		
Plugin installs (regular)		
Shared Burdenoff storage		GB / TB
AI sessions/day (BYO key)		
Burdenoff API requests/day (shared)		
Webhook deliveries/month		
Analytics history		days
Audit history		days

Plan-default entitlements per the **VC-PRICING-USER** — User Pricing Guide apply unless overridden above.

4. Add-ons

Add-on	Quantity	Unit price	Term

Add-ons are co-terminus with the Subscription Term unless otherwise noted.

5. Fees

Item	Annual fee	Notes
Subscription base		
Add-ons total		
Professional services (per SOW)		
Premium support uplift		
Total (excl. taxes)		

All Fees are exclusive of GST, VAT, withholding and other applicable Taxes (MSA §7.3). Reverse charge applies where mandated.

Payment schedule: [annual prepaid / quarterly invoices / milestone]

6. Deployment and data residency

Field	Value
Deployment mode	[Multi-tenant SaaS / Dedicated tenant / Self-hosted / Air-gapped]
Primary region	[AWS ap-south-1 (Mumbai) / AWS us-east-1 / Azure Central India / GCP asia-south1 / Other]
DR region	
Data residency commitment	[Customer Data at rest in primary region only / multi-region / no restriction]
Customer-managed keys (CMK)	[No / Yes — provider, region]

7. Identity, security and compliance options

- ☐ Production SSO (SAML / OIDC)
- ☐ SCIM provisioning
- ☐ SIEM streaming (target: ____)
- ☐ Customer-managed encryption keys
- ☐ Private plugin registry / org-wide approval
- ☐ Vendor security questionnaire response
- ☐ DPA (executed: Yes / No)
- ☐ BAA (only with explicit Enterprise approval)
- ☐ PCI-supported handling (not in default scope)
- ☐ DPDP Act consent management features

8. SLA and support

- **SLA add-on (Enterprise only — paid, separately negotiated):** [Not purchased / Purchased — tier and fee as below]
 - Tier (if purchased): [99.9% / 99.95% / 99.99%] monthly uptime
 - Add-on fee: ____ (annual) — incremental to the subscription Fee
- Support tier: [Community (Free) / Standard (Hobby) / Standard (Pro) / Priority (Team) / Enterprise / Premium]
- Named CSM / TAM: [No / Yes — name]
- Support hours: [Business hours IST / 24×5 / 24×7]

- Response targets per **VC-LEGAL-006** — SLA & Support Policy

Non-Enterprise plans (Free, Hobby, Pro, Team) are **best-effort** with no SLA and no service credits, per MSA §3.4.

9. Acceptable Use special permissions

Default AUP applies. Special permissions (e.g., regulated data, security research, penetration testing) granted only if listed here:

- ☐ None
- ☐ Other: _____

10. Privacy and DPA

- DPA executed: [Yes / No]
- DPDP Act role: Customer is **Data Fiduciary**; Algoshred is **Data Processor** for Customer Data containing Personal Data
- GDPR role (if EU data involved): Customer = Controller; Algoshred = Processor
- Standard Contractual Clauses (where required): incorporated by reference into the DPA
- Subprocessor list: [URL or version frozen at order time]
- Personal data categories: [see DPA Annex 1]

11. AI provider configuration

Field	Value
BYO AI provider keys	[Anthropic / OpenAI / Google / OpenRouter / Self-hosted / Other]
Algoshred hosted AI option	[Not included / Included — provider, model]
AI training opt-in (default OFF)	[Off / On]
AI logs retention	[default / custom days]

12. Marketplace and Store

- ☐ Customer is a Store publisher (separate Publisher Terms apply)
 - ☐ Tenant-private plugin registry enabled
 - Plugin approval workflow: [Org admin / Algoshred review / Both]
-

13. Partner attribution

- Selling partner: [None / Partner name + ID]
 - Channel: [Direct / Referral / Reseller / Affiliate]
 - Reseller / partner commission per applicable Partner Agreement
-

14. Special terms (this Order Form only)

Any terms in this Section apply only to this Order Form and prevail over the MSA solely with respect to this Order Form, except for MSA sections that cannot be varied by Order Form (e.g., DPDP-required terms, anti-bribery, governing law unless expressly negotiated with Legal).

[Free text]

15. Signatures

By signing below, the parties agree to be bound by this Order Form and the MSA (and incorporated Policies).

Algoshred Technologies Private Limited (and, where international invoicing applies, **Algoshred Technologies Corp**) Authorised Signatory: Vignesh T.V. (Tinnaneri Venkatanarayanan Vignesh), Founder, CEO & CTO Name: _____ Title: _____ Date: _____ Signature: _____

Customer Name: _____ Title: _____ Date: _____ Signature: _____

Stamping (Indian Stamp Act / Tamil Nadu Stamp Act): [Customer's responsibility unless stated otherwise] Electronic signature acceptable under the IT Act, 2000 (Sections 5, 10A).

Reference and incorporation

All Burdenoff Group contracts, addenda, exhibits, policies and registers referenced in this document are identified by their **Document ID** (B0FF-LEGAL-### or B0FF-PRICING-###) and are published at <https://burdenoff.com/contracts>. Each such referenced document is incorporated into this document by reference. The version of a referenced document that applies is the version published at <https://burdenoff.com/contracts> as at the Effective Date of the applicable Order Form (or, where no Order Form exists, the version current at the date of acceptance), unless an executed Order Form specifies a frozen version.